

Nancy H. Brackett  
[REDACTED]  
Madisonville, TN [REDACTED]

May 28, 2020

MRS BPO, LLC  
1930 Olney Avenue  
Cherry Hill, NJ 08003

To Whom It May Concern:

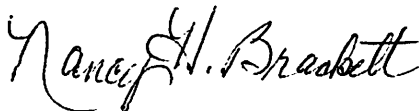
I am writing to dispute your account numbered [REDACTED]4253. I dispute I owe this debt. Any equipment I ever received from DirecTV was returned to them.

I am requesting the following information be provided within the next thirty days, or stated reasons why any of this information cannot be provided:

- A copy of the original signed agreement between me and each original creditor.
- A copy of the complete transaction and payment history.
- Proof that you have been assigned the account for collection purposes or have purchased the account.
- The current balance owed for this account.

Please forward a copy of the requested documentation to the address listed above. If you have any questions, please contact me at the above address.

Sincerely,



Nancy H. Brackett

MADISONVILLE  
161 WARREN ST  
MADISONVILLE, TN 37354-9998  
475436-0354  
(800)275-8777  
05/29/2020 12:07 PM

Product	Qty	Unit Price	Price
First-Class Mail® Letter (Domestic)	1	\$0.55	\$0.55
(CHERRY HILL, NJ 08003)			
(Weight: 0 Lb 0.30 Oz)			
(Estimated Delivery Date)			
(Tuesday 06/02/2020)			
Certified (USPS Certified Mail #)			\$3.55
(7018309000001989917)			
Return Receipt (USPS Return Receipt #)			\$2.85
(9590940253289154516623)			
Affixed Postage (Affixed Amount: \$0.55)			(\$0.55)
<b>Total:</b>			<b>\$6.40</b>
Cash			\$6.40

\*\*\*\*\*  
Due to limited transportation availability as a result of nationwide COVID-19 impacts package delivery times may be extended. Priority Mail Express® service will not change.  
\*\*\*\*\*

Text your tracking number to 28777 (2USPS) to get the latest status. Standard Message and Data rates may apply. You may also visit [www.usps.com](http://www.usps.com) USPS Tracking or call 1-800-222-1811.

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Track your Packages  
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[www.informedelivery.com](http://www.informedelivery.com)

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Refunds for guaranteed services only.  
Thank you for your business.

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POSTAL EXPERIENCE

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<https://postalexperience.com/Pos>

840-5370-0210-003-00034-20231-02

or scan this code with  
your mobile device:



**U.S. Postal Service™  
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Domestic Mail Only**

For delivery information, visit our website at [www.usps.com](http://www.usps.com).

CHERRY HILL, NJ 08003

Certified Mail Fee \$3.55  
Extra Services & Fees (check box, add fee \$):  
☐ Return Receipt (hardcopy) \$0.00  
☐ Return Receipt (electronic) \$0.00  
☐ Certified Mail Restricted Delivery \$0.00  
☐ Adult Signature Required \$0.00  
☐ Adult Signature Restricted Delivery \$0.00  
Postage \$0.55  
Total Postage and Fees \$6.95

0354 14

Postmark  
Here

05/29/2020

Sent To  
Street and Apt. No., or PO Box No.  
City, State, ZIP+4®

PS Form 3800, April 2015 PSN 7530-02-000-9047  
See Reverse for Instructions

2766 8670 0000 060E 8702

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature ☒ Agent  
B. Received by (Printed Name) ☐ Addressee  
C. Date of Delivery 6/3/20  
D. Is delivery address different from item 1? ☐ Yes ☒ No  
If YES, enter delivery address below:

3. Service Type  
☐ Adult Signature  
☐ Adult Signature Restricted Delivery  
☐ Certified Mail®  
☐ Certified Mail Restricted Delivery  
☐ Collect on Delivery  
☐ Collect on Delivery Restricted Delivery  
☐ Insured Mail  
☐ Insured Mail Restricted Delivery (over \$500)  
☐ Priority Mail Express®  
☐ Registered Mail™  
☐ Registered Mail Restricted Delivery  
☐ Return Receipt for Merchandise  
☐ Return Receipt for Signature Confirmation™  
☐ Signature Confirmation Restricted Delivery

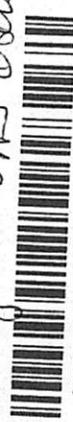
**Domestic Return Receipt**

**SENDER: COMPLETE THIS SECTION**

■ Complete items 1, 2, and 3.  
■ Print your name and address on the reverse so that we can return the card to you.  
■ Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

MR S BPO, LLC  
1930 Cherry Avenue  
Cherry Hill, NJ 08003



9590 9402 5328 9154 5166 23

2. Article Number (Transfer from service label)

7018 3090 0000 0198 9917

PS Form 3811, July 2015 PSN 7530-02-000-9053